

WARRANTY GUIDELINES

PRODUCT REGISTRATION

ACOUSTIC SIGNATURE is introducing an extended warranty of 15 years for ACOUSTIC SIGNATURE turntables / 5 years for ACOUSTIC SIGNATURE tonearms (applies exclusively to products manufactured from October 2020). By introducing the extended warranty our customers will benefit from the constantly optimized quality control process. All products are produced under extremely well-organized conditions by highly skilled specialists.

EXTENDED WARRANTY

This warranty is only valid in the country of purchase and only applies to the first purchaser of the ACOUSTIC SIGNATURE product(s) from an Authorized Dealer. This warranty does not extend to any other person or transferee and terminates if you sell or otherwise transfer the ACOUSTIC SIGNATURE product(s) to another party/entity.

Warranty may vary according to the local legal requirements of the country concerned. Contact your local authorized ACOUSTIC SIGNATURE distributor ("Authorized Distributor/s") for details of specific warranty terms and relevant service procedures. For the list of authorized ACOUSTIC SIGNATURE distributors worldwide, please visit <https://www.acoustic-signature.com/distributors/>.

This warranty is in addition to, and in no way detracts from, your statutory rights as a consumer under any applicable laws governing this warranty.

If any provision of this warranty is unlawful, void, or unenforceable under the applicable laws governing this warranty, that provision shall be deemed severable and shall not affect the validity of any of the remaining provisions.

WARRANTY PERIOD

In general, ACOUSTIC SIGNATURE warrants its products against defects in material or workmanship in accordance to current National Legal Warranty standard in the given country, from the date of purchase by the end-customer. If the end-customers register their products at the ACOUSTIC SIGNATURE website, the warranty is extended to 15 (fifteen) years for turntables / to 5 (five) years for tonearms total.

WARRANTY LIMITATIONS

The warranty does not extend to normal wear and tear and accidental damage nor to the goods or parts hereof, which have been subject to any alteration not authorized by ACOUSTIC SIGNATURE or experimental running of the goods or a type of operation or use outside that for which the goods were designed, electrical overload, mechanical damage or misuse or to units from which the original trade mark or serial numbers have been altered, removed, or obliterated.

Wearing parts like batteries, rubber feet, accessories and similar products are not covered by warranty or extended warranty. The extended warranty is only available for products that are sold by authorized dealers within authorized countries. If products are sold by non-authorized dealers the warranty is limited to the legal minimum warranty period of the territory. The extended warranty is always linked to the country of purchase and is therefore only valid in the country of purchase.

ADDITIONAL BENEFIT

As belts intent to get out of shape and performance due to usage time, temperature, humidity and UV-light we offer every 3 years a free belt service/delivery direct to your home in order to maintain the high quality standard and performance of your ACOUSTIC SIGNATURE turntable.

REGISTRATION

To apply for the extended warranty the end-user has to register his or her product including serial number and some purchase information on the ACOUSTIC SIGNATURE website at <https://www.acoustic-signature.com/service/warranty/>. The registration has to occur no later than one month after the date of purchase. The registration process is only on the website.